

## Transformational Tours to MACHU PICCHU – TERMS AND CONDITIONS

Our intention is to provide a high level of personal attention, and responsiveness to your preference, while providing a secure travel base from which you can safely experience the rich flood of stimulus and opportunities that await you in Peru. Please note the following:

1. As a participant it is your responsibility:

- to read and understand both the conditions listed here and the Liability Waiver, and to familiarize yourself with information we may send you or have been posted on the net.
- to prepare physically and mentally for trekking over uneven and at times strenuous terrain and at high altitude.
- to be willing to receive from, and share information and support with others travelling with you.
- to be sensitive to the people and communities we visit, minimizing any disruptive impact.
- to treat all we meet, and the environment, with respect.

Please note. Conditions available in Peru in many respects may not be what you are used to expecting in North America. For single occupancy there is an additional charge.

2. You are required to have travel insurance covering both trip cancellation and evacuation in case of an accident or health crisis.

3. You are required to inform tour operators *before* the trip of any physical or health conditions you have that may affect your ability to participate in the activities of the tour; and tell tour operators of health issues that may develop during the trip, when they arise.

4. It is your responsibility to be outfitted with adequate footwear, back pack, day pack, water bottle, basic self care needs (sun block, lip balm, insect repellent, personal medicine and supplements etc.) and sleeping bag. Porters will carry your back pack on the Inca Trail, as well as food, tents, sleeping mats and cooking equipment.

5. NOTE: Serenity Transformational Tours, its principals, guides and agents are not qualified first aid or medical care providers and can assume no liability to provide first aid or medical care.

6. Serenity Transformational Tours reserves the right at any time to decline to accept or retain and to disqualify from the trip or any portion of the trip any persons whose conduct impedes the trip's normal operation or the rights, welfare or enjoyment of other trip members or who is physically unfit or at risk for the rigors of all or a portion of the trip. Refunds for unused services will not be given under such circumstances.

### PRICING and PAYMENT

7. Although we will do everything reasonable to hold our price, trips are priced well in advance of departure. As a result we may face unexpected cost increases. We reserve the right to increase the trip cost at any time as necessary to cover these increases.

8. Serenity Transformational Tours, its principals, guides and agents are not responsible for any expenses arising from the delay or extension of a tour due to weather, political disputes, sickness, failure of public transportation, flight changes or cancellations, missed connections or any other cause beyond our control.

9. **Reservation** requires payment of a non-refundable deposit of US \$1000.

10. **Full payment is due** 3 months before departure. If full payment is not received by this time we reserve the right to treat your reservation as cancelled and subject to cancellation fees.

### CANCELLATION POLICY

10. For refunds to be considered, notice of cancellation must be mailed or faxed to the address below. Date of receipt of this notice determines the refund that applies. If notice is received:

a. *a minimum of 90 days before your reserved departure date* all payments you have made – *less* the non-refundable US \$1000 deposit, plus non-recoverable expenditures made on your behalf for your tour – will be returned to you;

b. *between 45 and 89 days before your reserved departure date*, payments you have made – *less* the non-refundable US \$1000 deposit, a US\$500 late cancellation fee, plus non-recoverable expenditures made on your behalf – will be returned to you;

c. *less than 45 days before the scheduled departure* all funds you have paid are forfeit. Except:

1. If you find someone to go in your place who is previously unknown to us, payments you have made – *less* the non-refundable US\$1000 deposit, a US\$500 late cancellation fee, plus non-recoverable or non-transferable expenditures made on your behalf – will be returned to you.

2. At our discretion, you may apply payments you have made – *less* amounts already expended and payment of a US \$500 transferral fee – to a subsequent Serenity Peru Tour, which must be chosen within a month of the date of your giving notice, and begun no later than one year from the cancelled departure date.

11. Serenity Transformational Tours reserves the right to cancel the trip at any time for any reason, including under-subscription or logistical problems. In such event all trip payments will be immediately refunded and Serenity Transformational Tours, its principals, guides and agents will not be responsible or liable for any losses whatsoever arising out of the cancellation, including costs incurred by the participant in preparing for the trip, such as and not limited to non-refundable purchase of tickets or fees or premiums or equipment. Notice of cancellation will be given no later than 21 days before the scheduled date of departure.

I HAVE READ CAREFULLY THESE CONDITIONS OF TRAVEL PERTAINING TO TRANSFORMATIONAL TOURS TO MACHU PICCHU, WHICH ARE ALSO POSTED ON THE INTERNET AT [www.transformationaltours.com](http://www.transformationaltours.com), AND FULLY UNDERSTAND AND AGREE WITH THEIR CONTENTS. I AM AWARE THAT THEY CONTAIN RELEASES, EXEMPTIONS AND LIMITATIONS OF LIABILITY, AND ARE PART OF THE CONTRACT BETWEEN MYSELF AND SERENITY TRANSFORMATIONAL TOURS, AND I SIGN IT OF MY OWN FREE WILL.

Signature \_\_\_\_\_

(Print Name) \_\_\_\_\_

Date: \_\_\_\_\_

Parent or Legal Guardian must sign for persons under age of 19.



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